

To: All Unit Administrators
From: ESRD NW #12
Date: May 2005

Just a friendly suggestion to include these important topics in your facility CQI program:

- ◆ **Disaster Planning**
- ◆ **Promoting Patient Safety**
- ◆ **Conflict Resolution Skills**
- ◆ **Increasing fistula Usage**
- ◆ **Flu & Pneumonia Vaccine**
- ◆ **NW Grievance Policy**
- ◆ **Increasing Serum Albumin**
- ◆ **Adequacy of Dialysis**
- ◆ **Anemia Management**
- ◆ **Vocational Rehabilitation**

Need help?
Contact NW Patient Services - 816-880-1709
or
QI Department - ext.1708 or 1702