



# 5 Diamond Patient Safety Program



ESRD NETWORK OF NEW ENGLAND (NETWORK 1)  
MID-ATLANTIC RENAL COALITION (NETWORK 5)

# Institute of Medicine Report



Each year between 44,000 – 98,000 people die from medical errors that occur in hospitals. That's more than die from motor vehicle accidents, breast cancer and AIDS--combined--making medical errors the fifth leading cause of death in this country.

# Patient Safety Culture



- Pervasive Commitment to Patient Safety
- Open Communication
- Blame-free Environment
- Safety Design
- Employee & Physician Involvement & Accountability

# Objectives



- To promote patient safety values
- To create an awareness of patient safety issues
- To help dialysis units learn more about specific areas of patient safety
- To build a patient safety culture in every dialysis unit

# Components



## ❖ Patient Safety Principles (required)

- Hand Hygiene
- Flu Vaccination
- Slips, Trips and Falls
- Medication Reconciliation
- Emergency Preparedness
- Sharps Safety
- Decreasing Patient & Provider Conflict
- Missed Treatments (Network #5)
- Health Literacy
- Patient Self-Managed Care
- Stenosis Surveillance

# Components



- Each topic is a complete educational module
  - Objectives
  - Required Activities
  - Optional Activities
  - Tools & Resources
  - Measures
- Tools and resources such as PowerPoint Presentations, posters, games and activities to engage patients are located on the Network websites in pdf format

# Slips, Trips & Falls



## **Objective**

To create an awareness of patient safety issues associated with slips, trips, and falls in the dialysis unit and what actions can be taken to minimize risks

# Slips, Trips & Falls



## **Required Activities**

- Complete an in-service training module (PowerPoint Presentation) on slips, trips, and falls
- Discuss fall prevention with patients, and have them sign the Patient Fall Prevention Education form, and have staff document discussions

# Slips, Trips & Falls



## Optional Activities

- Designate one month as fall prevention month
- Distribute brochure on fall prevention at home
- Review internal policy for fall risk prevention
- Review internal policy for safe escort and movement of patients
- Assess patients for fall risk
- Post Falls Prevention Checklist in prominent location for staff
- Assure common understanding of terminology among patient care staff
- Conduct quality improvement project, collecting and analyzing data and implementing intervention (PDCA)

# Slips, Trips & Falls



## Tools/Resources

- Slips, Trips, and Falls (ppt)
- Patient Fall Prevention Education
- Sample Policy - Fall Risk Prevention
- Sample Policy - Safe Escort and Movement of Patients
- Patient Fall Assessment Score Sheet
- Facility Falls Summary-Monitor for Quality Improvement
- Falls Management Investigation Worksheet
- Falls Prevention Checklist
- Patient Fall Prevention Protocol
- Are We Talking the Same Language?
- Falls Prevention at Home brochure
- (4) CDC posters on preventing falls

# Slips, Trips & Falls



## **Measures**

- 100% of staff in-serviced on slips, trips, and falls
- 85% of patients sign Patient Falls Prevention Education form and have documentation in medical record

# Details



- Before Diamonds are awarded, facility must be in good standing with the Network and State Survey Agency
- Time frame
  - Network 12 provides 1 calendar year to complete modules to earn 5-Diamond status
- Requires registration and submission of documentation when a component is completed by provider
- Flexible – Have a better idea or suggestions for improvement? Share it with the Networks.

# Recognition



- All participants completing at least one component or more will be recognized

1 - 4 Diamonds Completed

- Acknowledged in Network Newsletter
- Listed on Network Website

# Recognition



## 5 Diamonds Completed

- Acknowledged in Network Newsletter
- Listed on Website
- Special recognition at Annual Network Meeting
- Plaque to display in unit
- To maintain 5 Diamond status, facilities are required to complete two modules per year

# Benefits



- Supports QAPI activities related to Conditions for Coverage
- Value added project to promote staff development and education
- Supports national CMS goal to promote patient safety
- Stimulates more creative projects at the facility level

# Endorsements



- Renal Physicians Association (RPA)
- American Nephrology Nurses Association (ANNA)

# ESRD Patient Safety Website



Hosted by: Renal Physicians Association (RPA)

- PATIENT SAFETY TOOL KIT
- PATIENT SAFETY RESOURCES
- ANNOTATED BIBLIOGRAPHY
- SHARED BEST PRACTICES



[www.kidneypatientsafety.org](http://www.kidneypatientsafety.org)

# Questions?



## Contact

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