

# 2011-2012 Quality Improvement Work Plan

“Building a Network of All Stars”

Heartland Kidney Network

Kay Brown, BS

Cathy Long, BA, RHIT, CPHQ

Bea Wachira, RN, BSN

***This Session will Begin Momentarily  
The Session is Being Recorded  
Please mute your phone lines. Following the Presentation,  
Lines will be Open for Q & A***





# Objectives

- What is a QIWP?
- CMS requirements
- This year's projects
- Question and Answer session




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## What is a QIWP?

- A Quality Improvement Work Plan is essentially project planning for Continuous Quality Improvement within the Network.
- It is a statement of:
  - What we are going to do?
  - How we are going to do it?
  - What we expect the outcome to be?



# CMS Requirements

- Four task areas required by CMS
    - Task 1.a Vascular Access Measure
    - Task 1.b Clinical Performance Measure (CPM) using e-Lab data
    - Task 1.c Network Specific Measure
    - Task 1.c Facility Specific Measure
  - Networks must have at least one project in each of the four task areas
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# Vascular Access Measure

- Task 1.a Vascular Access Measure
  - Multiple pronged approach
    - Facility Specific Fistula goals-
      - Each facility within the Network shall receive a goal stating %AVF needed and # of fistulas required to meet that goal.
    - Nephrologists Scorecards-
      - Each Nephrologist with at least one incident patient will receive a scorecard indicating his/her fistula percentage, catheter percentage, patient population age, patient population race, and Length of time under care prior to initiating hemodialysis.
    - Cannulation training-
      - The Network will offer cannulation check out kit.
    - Annual Facility Scorecard-
      - To be Distributed by November 30, 2011.





# Clinical Performance Measure using e-Lab data

- “Increasing Patients within the Phosphorus Range 3.0-5.5 mg/dL”
  - One-on-one education of patients has been successfully used in the Network and other Networks.
  - Some educational materials will be provided by the Network.
  - Monthly self-reporting required.
  - Patients learn by different methods; therefore, the Network will request the facility to complete the “Health Literacy” module of the 5-Diamond Patient Safety program.
  - This project will include 20 facilities with a total patient population of 1093.



# Network Specific Quality Improvement Plan

- “Eliminating Healthcare Associated Infections in the Dialysis Facility”
  - Monthly self-monitoring hand hygiene and catheter care using the CDC Bloodstream Infections audit sheets. Copies of audit sheets will be sent to the Network.
  - The Network will recommend that each facility in the project complete the *5-Diamond* module “Hand Hygiene”.
  - If monthly monitoring is not performed the Network may complete an on-site audit at the facility.
  - This project includes 45 facilities with a total patient population of 2059.
  - Each member of the Network QI team will be a point of contact for 15 facilities in the project.



## Facility Specific Quality Assessment and Improvement Projects

- The Network will have two projects in this area.
  - “Continuum of Care with focus on hospital discharge planning.”
  - “Advanced Care Planning with focus on End of Life discussions”
  - Both projects will be managed by Bea Wachira, RN, BSN.
  - These are hands-on focused projects.
  - Continuum of Care will have four facilities.
  - Advanced Care Planning will have six facilities.
  - These will involve meeting with the project manager either in-person or via telephone.



# Overview of QIWP process

- CMS assigns four (4) task areas
- At least one intervention in each task area (2 QAIPS)
- Developed by Network staff based on input from the Medical Review Board (Quality Agenda Subcommittee) and Facility Staff (2011 Needs assessment/verbal feedback)
- Three major projects impact 100% of our patient population
- Draft completed 7/15/2011
- Draft approved by CMS PO 7/25/2011
- Pre-Assessment activities began in August
- Most projects officially launch in September and October
- Total of five projects in this QIWP



# Disclaimer

*This resource was (created, developed, compiled, etc.) while under contract with Center for Medicare and Medicaid Services, Baltimore, Maryland. Contract #HHSM-500-2010-NW012C. The contents presented do not necessarily reflect CMS policy.*



# Questions





# Contact Information for QIWP

Kay Brown, Quality Improvement Director

[kbrown@nw12.esrd.net](mailto:kbrown@nw12.esrd.net)

816-880-1706

Cathy Long, Quality Improvement Coordinator

[clong@nw12.esrd.net](mailto:clong@nw12.esrd.net)

816-880-1708

Bea Wachira, Quality Improvement Nurse Specialist

[bwachira@nw12.esrd.net](mailto:bwachira@nw12.esrd.net)

816-880-1700

*Questions About the WebEx?*

Anne Karanja, Community Development Manager

[akaranja@nw12.esrd.net](mailto:akaranja@nw12.esrd.net)

816.880.1709

*\*A Certificate of Attendance shall be issued to each participant*